



June 21, 2019

Ms Linda LaVan  
Borough Secretary  
Clarion Borough  
1400 East Main Street  
Clarion, PA 16214

**IMPORTANT INFORMATION – TiVo CUSTOMERS ACCESSING XFINITY ON DEMAND APP**

We are committed to keeping you updated about actions that may affect our customers. To that end, and as a courtesy in the event you receive questions, we are letting you know that as of June 25, 2019, the Xfinity On Demand app will no longer be available on TiVo devices.

In close consultation with TiVo, we made the decision to remove the Xfinity On Demand app from TiVo devices because the platform that permits those entitlements utilizes outdated technology that can no longer be updated and is therefore susceptible to security breaches. Both Xfinity and TiVo have notified affected customers of this equipment issue.

Should you have any questions about this change or any other cable matter, please contact Cheryl L. McCabe, Regional Manager, Government & External Affairs, at 724-205-6519.

Sincerely,

Deanne Trent  
Manager, External & Government Affairs  
Comcast